

During your treatment at MIDWESTIMMEDIATECARE.COM, our caregivers may gather information about your medical history and current health. This Notice of Privacy Practices explains how that information may be used and shared with others. It also explains your privacy rights regarding this information.

MIDWESTIMMEDIATECARE.COM is required by law to abide by the terms of this Notice, to make sure that information that identifies you is kept private, and to give you this Notice of our legal duties and practices with respect to medical information about you.

#### Uses and Disclosures of your Health Information

1. MIDWESTIMMEDIATECARE.COM may use health information to carry out treatment, payment and health care operations.
  - a. Treatment if the provision, coordination or management of health care. For example, we may use and disclose your information to consult with a third party or to refer you to other health care providers. We will get your written consent prior to making disclosures outside MIDWESTIMMEDIATECARE.COM for treatment purposes, except in emergencies.
  - b. Payment includes the activities necessary to obtain reimbursement for the provision of health care. For example, we may need to give your health plan information about treatment you received at MIDWESTIMMEDIATECARE.COM so your health plan will pay us or reimburse you for the treatment. We will get your written consent prior to making disclosures for payment purposes.
  - c. Health care operations include the activities necessary for MIDWESTIMMEDIATECARE.COM to run its business operations. For example, we may use your information to review treatment and services and to evaluate the performance of our staff.
2. We may use or disclose your health information:
  - a. When required by federal, state, or local law.
  - b. To support public health activities by reporting as required or authorized by state or federal law. These reports may include the reporting of exposure to a communicable disease or risk of spreading a disease or condition.
  - c. To cooperate with law enforcement officials for certain law enforcement purposes as directed by a court order, warrant, criminal subpoena, or other lawful processes.
  - d. To report abuse or neglect.
  - e. To support health oversight activities that are authorized by law, such as administrative or criminal investigations, inspections, licensure or disciplinary actions and other similar activities necessary for appropriate oversight of government benefit programs or functions.
  - f. When required by a coroner or medical examiner for the purpose of identifying a deceased person, determining a cause of death or other duties as required by law.



access is denied, you will be provided with a written explanation that sets forth the basis of the denial, a description of how you may review those rights and a description of how you may complain.

4. You have the right to request that MIDWESTIMMEDIATECARE.COM amend your health information if it is incorrect or incomplete. Requests for amendment of information should be made in writing to MIDWESTIMMEDIATECARE.COM, Privacy Officer, and you must provide a reason that supports your request to have the information changed. MIDWESTIMMEDIATECARE.COM may deny your request for an amendment if the request is not in writing and submitted to the Privacy Officer. In addition, we may deny your request if you ask us to amend information that: (a) was not created by MIDWESTIMMEDIATECARE.COM (unless the person or entity that created the information is no longer available to make the amendment); (b) is not part of the medical information kept by MIDWESTIMMEDIATECARE.COM; (c) is not part of the information you would be permitted to inspect and copy; (d) is accurate and complete.
5. At your request, MIDWESTIMMEDIATECARE.COM will provide you with an accounting of disclosures by MIDWESTIMMEDIATECARE.COM of your health information during the six years prior to the date of your request. However, such accounting will not include disclosures made: 1) to carry out treatment, payment or health care operations; 2) directly to you or your personal representatives; 3) prior to the effective date of this notice; or 4) based on your written authorization. If you request more than one accounting within a 12-month period, MIDWESTIMMEDIATECARE.COM will charge a reasonable, cost-based fee for each subsequent accounting. Requests for a request of an accounting of disclosures should be made in writing to MIDWESTIMMEDIATECARE.COM, Privacy Officer.
6. To obtain a paper copy of this notice, contact MIDWESTIMMEDIATECARE.COM, Privacy Officer.
7. You may exercise your rights through a personal representative as permitted or required by applicable law. Your personal representative may be required to produce evidence of authority to act on your behalf before that person will be given access to your information or allowed to take any action for you.
8. If you believe your privacy rights have been violated you may complain to the MIDWESTIMMEDIATECARE.COM, Privacy Officer. You may also file a complaint with the Secretary of the U.S. Department of Health and Human Services. MIDWESTIMMEDIATECARE.COM will not retaliate against you for filing a complaint.

#### MIDWESTIMMEDIATECARE.COM Duties

This Notice is effective beginning August 10, 2010. However, MIDWESTIMMEDIATECARE.COM reserves the right to change its privacy practices and this Notice, and to apply the changes to any health information received or maintained by MIDWESTIMMEDIATECARE.COM prior to the date of changes. If the terms of this Notice are changed, a revised version will be available upon request and will be posted in a clear and prominent location.